



GLAMS PH

learn how a leading manufacturer and distributor of veterinary pharmaceuticals use GLAMS PH to better manage their packaging artwork.



Customer Profile

The company has a presence in 80 countries and is involved in product development, manufacturing and distribution of veterinary pharmaceuticals and with a portfolio of 700 products registered worldwide.

Case Overview & Scoping

Over a series of meetings, the Perigord Group's pharma team, met with all the stakeholders involved at the companies main facility. The customer formed a project team and our meetings facilitated gaining a better understanding and overview of the company's packaging workflow. They did not have an existing artwork management system in place, however used a database application to store part numbers for their portfolio of 700 products etc.

During the consultation and scoping process, the company identified some specific requirements for the system including,

Purchasing Department

- Ability to search against a particular keyline to establish how many parts use the same keyline and thus enable better forecasting of volume for their vendors.
- Ability to track artwork, online 24/7, at all stages of production.
- Capability to send artwork samples to suppliers for quotation requests.
- A comprehensive reporting module.

Artwork team

- Automatic generation of Pharma codes
- Automatic generation of component codes
- Comment box for each component for notes
- Capability to generate PDF reports for their customers
- Capability to generate reports for outstanding artwork approvals.
- Capability to generate a monthly report with a review of all artwork pieces currently in production.



Building GLAMS PH

Once the scoping process was complete and signed off, the Perigord Group went on to build a fully customised GLAMS PH solution, unique to the customer.

We developed a sandbox environment for the customer, creating logins for each stakeholder and enabling comprehensive testing by both teams.

We created numerous test jobs and followed them through all stages of the workflow, shaping the solution to the customer's exact preferences.



Population & Control

With assistance from the Perigord Group, the customer gathered native artwork files and crucial print specifications from all its vendors. An artwork team began to populate the repository.

Once populated the customer gained complete control of all artwork assets giving them capability to re-purpose pieces and total flexibility over choice of the print vendor for each and every job.

Training

Perigord completed the initial training with the customer's team inhouse and then went on to host a series of webinars for the design and print vendors.

Validation

GLAMS PH is developed to GAMP 5 guidelines and the Perigord Group supplied a comprehensive validation pack, unique to the customer's solution. This facilitated completion of the validation process within the customers quality system.

About GLAMS PH

GLAMS PH is a web based online artwork management system developed for the Pharmaceutical and Healthcare sector. Accessed through a standard web-browser, GLAMS PH has been developed to GMP standards and is fully validatable. All records are 21 CFR Part 11 compliant.

GLAMS PH gave the customer the ability to track, manage and audit their artwork workflows in a secure and accessible environment.

The collaborative nature of the solution allowed the customer to reduce cycle times and costs throughout all stages of their artwork production and approval processes.

All stakeholders, (Internal and external) in the process were linked and kept fully updated by tasks, automatic emails and alerts. The system allowed approved users access at all times to request, view, amend and approve artwork.

GLAMS PH supplied a fully audited, online tracking facility for all jobs throughout each 'touch'.

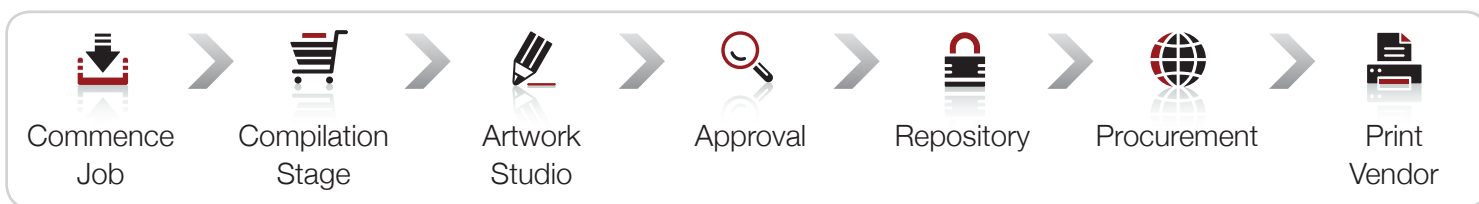
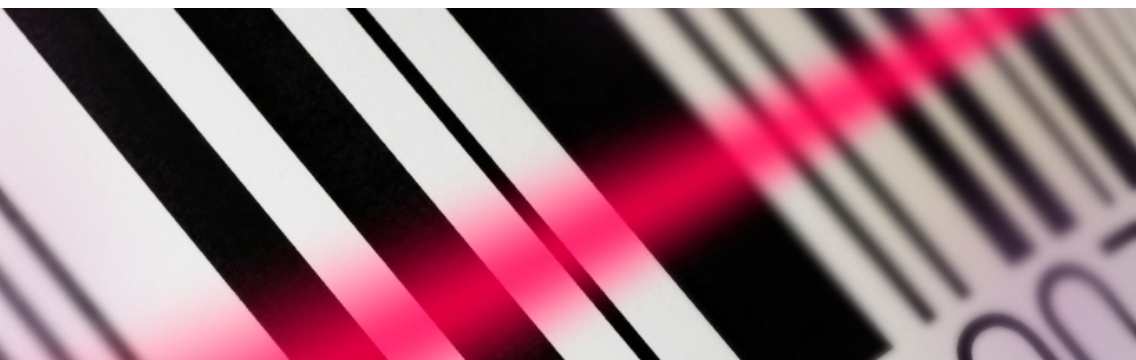


Fig 1. Sample function workflow.



Quality

Achieving high quality levels is an integral part of our success and essential to maintaining our customer relationships. Perigord Group's documented quality system ensures that we exceed standards.



Our QMS clearly defines our policies, processes and procedures to ensure total quality. The Perigord Group is accredited to PS 9000, ISO 9001: 2008.

Results

Efficiencies

- Faster approval process and reduction in artwork lead times.
- Increased speed to market and ensured timely product launches
- Out of stocks (due to artwork issues) eliminated

Quality

- Reduced the risk of asset misuse (wrong versions, errors, reprints)
- Digital file comparison

Costs

- Costs were reduced through improved **efficiencies**
- Enabled better forecasting of print volume for vendors.
- Delivered capability to send artwork samples to multiple suppliers for quotation.

Reporting

- Capability to automatically create PDF reports for customers on request.
- Functionality to run reports for outstanding artwork approvals.
- Capability to generate review reports for all artwork pieces in production.

About The Perigord Group

The Perigord Group are a global production services agency, providing artwork, brand & print management products and solutions. Founded in 1976 and head-quartered in Europe, Perigord also have offices in the USA and APAC regions.

Perigord's GLAMS (Global Artwork Management System) is a web-based artwork management system, designed so that you can control and manage your company's artwork from concept through to print.

GLAMS delivers total control over any organisation's artwork enabling better management of costs, quality and deadlines. The system is designed to maintain the highest quality levels throughout the artwork life cycle.

